

Rave Support

NCI CBIIT (Center for Biomedical Informatics & Information Technology) provides the Rave first line of support.

Telephone: 240-276-5541

Toll free: 888-478-4423

Email: nciappsupport@mail.nih.gov

Use the above contact information to request assistance regarding:

- Network Connectivity issues or accessing Rave
- J-Review installation / log in / report errors
- Problem with LLI (Lab Loader Interface)
- Rave errors