

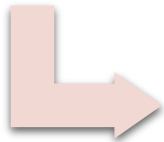
Patient presents to front desk with medical complaint

- Patient does not have contact for LIP. Instead presents to front desk with medical complaint.



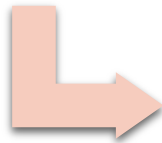
Front desk to determine if medical complaint is emergency or not.

- If medical complaint is an emergency, call 911, and patient will be taken to Suburban Hospital Pediatric ER via ambulance.
- After patient is taken to ER, should notify LIP if possible.
- If unsure if medical emergency, proceed to next box.
- Please see box below for examples of what would include a medical emergency.



If not a medical emergency (or unsure), front desk should contact LIP

- Front desk to look in patient records and contact primary team LIP.
- There should also be a back up number to contact if first is unreachable.
- If primary and secondary contacts unreachable, **please contact AC to further triage.** AC to make decision in step below.



LIP to decide whether:

- It is an emergency
- Can be handled over phone/seen tomorrow
- Need to be evaluated in Clinical Center

- If an emergency, front desk to call 911. Taken to Suburban.
- If could be seen the following day, LIP to make arrangements.
- If needs to be evaluated in clinical center, see next box.

Examples of Emergencies

- Breathing issues
- Actively seizing
- Any change of mental status

***LIP: Licensed independent practitioner

***AC: Admission Coordinator



If patient to be evaluated at the clinical center, LIP to call AC for coordination
-Children's Inn staff to direct patient to 1NW

- AC to meet patient at 1NW.