



## Monday Morning Practice Pearls #45

**There are several email boxes used in the CCR. How do I know what to send to which email?**

Below is a table that will help to guide you on what to send to the Office of the Clinical Director:

Email Box	What to Send and Other Tips
NCI CCR QA <a href="mailto:NCICCRQA@mail.nih.gov">NCICCRQA@mail.nih.gov</a>	<ul style="list-style-type: none"> <li>• Reporting to Clinical Director - All deaths on study except due to progressive disease, regardless of relatedness to study, per protocol.</li> <li>• Monthly SAE/AESI log for IND/IDE protocols only</li> <li>• Scheduled monitoring visits, audits or inspections. Include the protocol number, PI, type of visit (e.g., routine monitoring, audit, FDA inspection), name of the sponsor and monitor, and which team member is the contact person for the visit.</li> <li>• Monitoring and audit visit reports/outcome email</li> <li>• Team response to monitoring and auditing visit reports</li> </ul>
NCI CCR PSO <a href="mailto:NCICCRPSO@mail.nih.gov">NCICCRPSO@mail.nih.gov</a>	<p>A distribution list that emails everyone in PSO. This email should be reserved for instances of communication that pertain to all of PSO – not study-specific communication.</p> <ul style="list-style-type: none"> <li>• New CCR SOPs and requests for feedback</li> <li>• ASRC and OSRO/SROS monitoring schedules, regulatory file (i.e., NIH Box) requests</li> </ul>
NCI CCR PSO Central <a href="mailto:NCICCRPSOCentral@nih.gov">NCICCRPSOCentral@nih.gov</a>	<p>A central mailbox that is managed by the PSO Regulatory Submissions Coordinator.</p> <p>The following should be sent to this mailbox for central processing by PSO:</p> <ul style="list-style-type: none"> <li>• IND Safety Reports for CCR-held IND protocols. Include the protocol # and PI determination of UP or non-UP</li> <li>• Investigator Brochures (IBs) for CCR-held IND protocols. Include the protocol # and PI determination of if a change to risk/benefit ratio</li> <li>• SAE reports sent to OSRO Safety for CCR-held IND protocols (initial and follow-up)</li> <li>• CTEP uses this mailbox for general correspondence and updates for CCR/CTEP studies</li> <li>• Copies of executed tech transfer agreements (or to Stacie Jeter)</li> </ul> <p>The following should be sent directly to the assigned PSO Manager <i>or to this mailbox if the assigned PSO Manager is not known or out of the office</i> for the study regulatory file:</p> <ul style="list-style-type: none"> <li>• IND Safety Reports for non-CCR held IND protocols. Include the protocol # and PI determination of UP or non-UP</li> <li>• Email correspondence between team members for protocol related issues</li> <li>• Email correspondence between PI/AI and sponsor</li> <li>• Email correspondence between PI/AI and manufacturer</li> <li>• Conflict of Interest email responses</li> </ul>

	<ul style="list-style-type: none"> <li>Monitoring and auditing visit reports/outcome email (also to NCI CCR QA)</li> <li>Team response to monitoring and auditing visit reports (also to NCI CCR QA)</li> <li>Logs: screening, enrollment, monitoring, delegation of authority</li> <li>Outside lab updates for FDA Form 1572</li> <li>Outside lab CLIA and references ranges</li> <li>SAE reports sent to outside sponsor (e.g., pharmaceutical company sponsored IND protocol)</li> </ul>
CCR OEC <a href="mailto:NCICCROEC@mail.nih.gov">NCICCROEC@mail.nih.gov</a>	<ul style="list-style-type: none"> <li>General consultation or assistance</li> <li>Access NIH Box account for monitoring visits</li> <li>Site Qualification Questionnaires and on-site visit requests</li> </ul>
Medical Oncology Referral Office <a href="mailto:NCIMO_Referrals@mail.nih.gov">NCIMO_Referrals@mail.nih.gov</a>	<ul style="list-style-type: none"> <li>When your protocols open, close or anything significant in between</li> </ul>

Below is a table that will help to guide you on what to send and where for CCR-sponsored IND and IDE protocols:

Email Box	What to Send and Other Tips
OSRO Safety <a href="mailto:NCIOSROSafety@mail.nih.gov">NCIOSROSafety@mail.nih.gov</a> or <a href="mailto:OSROSafety@mail.nih.gov">OSROSafety@mail.nih.gov</a>	<ul style="list-style-type: none"> <li>SAEs for all CCR-sponsored IND and IDE protocols; use form and follow instructions on the <a href="#">OSRO website</a></li> <li>CCR Pregnancy Report and Follow-up Form and CCR Pregnancy Outcome Form per the <a href="#">OSRO website</a></li> <li>Dose Escalation Determination Form for required phase I studies</li> <li>IBs, INDSRs, and other new safety information for OSRO review/determination (usually sent by PSO)</li> </ul>
OSRO Safety Coordinators <a href="mailto:ncisafetycoordinators@mail.nih.gov">ncisafetycoordinators@mail.nih.gov</a>	Questions about SAE reporting, SAE reconciliation, DSMB/SMC, dose escalation reports
Sponsor and Regulatory Oversight Support (SROS) <a href="mailto:SROSMonitoring@tech-res.com">SROSMonitoring@tech-res.com</a>	<ul style="list-style-type: none"> <li>Note: Site Initiation Visits (SIV) requests are done through an online portal at <a href="https://ncirfs.powerappsportals.com/add-rfs-information/">https://ncirfs.powerappsportals.com/add-rfs-information/</a></li> <li>Questions or clarifications for SIV</li> <li>Site interim visit scheduling or follow-up (or contact monitor directly)</li> </ul>
Sponsor and Regulatory Oversight Support (SROS) <a href="mailto:SROSERDG@tech-res.com">SROSERDG@tech-res.com</a>	<ul style="list-style-type: none"> <li>Note: Site Essential Regulatory Documents are uploaded by PSO staff to OSRO's VeevaVault system.</li> <li>Questions or issues related to essential documents</li> </ul>
OSRO Monitoring <a href="mailto:NCIOSROMonitoring@mail.nih.gov">NCIOSROMonitoring@mail.nih.gov</a>	<ul style="list-style-type: none"> <li>For information regarding the OSRO Sponsor and Regulatory Oversight Support (SROS) Services Contract related to monitoring</li> </ul>
OSRO Study Agents <a href="mailto:OSROStudyAgent@nih.gov">OSROStudyAgent@nih.gov</a>	<ul style="list-style-type: none"> <li>Questions about study products, pharmacy and stability plans</li> </ul>
OSRO Consultation <a href="mailto:NCIOSROConsultation@mail.nih.gov">NCIOSROConsultation@mail.nih.gov</a>	<ul style="list-style-type: none"> <li>General consultations or questions</li> </ul>