



*Linking practice to progress*

# Cancer Trials Support Unit (CTSUS) Service Overview

Center for Cancer Research (CCR) Clinical Research  
Forum - January 8, 2024

Presented by Martha Hering, MHA, CTSUS Project Director

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## Agenda

- Introduction and Overview of the CTSUS
- National Cancer Institute (NCI) Research Networks and Other  
Players
- Using CTSUS Support Services

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## Slide 1

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### LPO Introduce.

LaWanna Porcher, 2024-01-05T12:10:00.706

# Introduction and Overview of the CTSU

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## What is the CTSU

- › The CTSU is a service of the NCI originally established in 1999 to facilitate participation in NCI cancer clinical trials as a recommendation of the Armitage report.
- › It is an Indefinite Delivery Indefinite Quantity (IDIQ) contract directed by NCI's Division of Cancer Treatment and Diagnosis (DCTD), Cancer Therapy Evaluation Program (CTEP) with additional support/input from the Division of Cancer Prevention (DCP).

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## CTSU IDIQ Structure

- › As of 2022, the CTSU IDIQ has several Task Orders (TOs) under multiple contractors:
  - TO 2A – CTSU Core Services and Enterprise of Systems (Westat)
  - TO 3A – Awareness, Education, and Training (AET) (EDJ)
  - TO 4A – Site Support Services (SSS) (Westat)
  - TO 5A – Protocol Writing Services (Technical Resources International (TRI))
  - TO 6A – electronic Patient Reported Outcomes (Westat)



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## Mission

- › The mission of the CTSU is to provide administrative, regulatory, logistical, and information technology support with the objective of gaining operational efficiencies for implementing multi-center clinical trials across the NCI-supported research networks; thereby increasing accrual and access.

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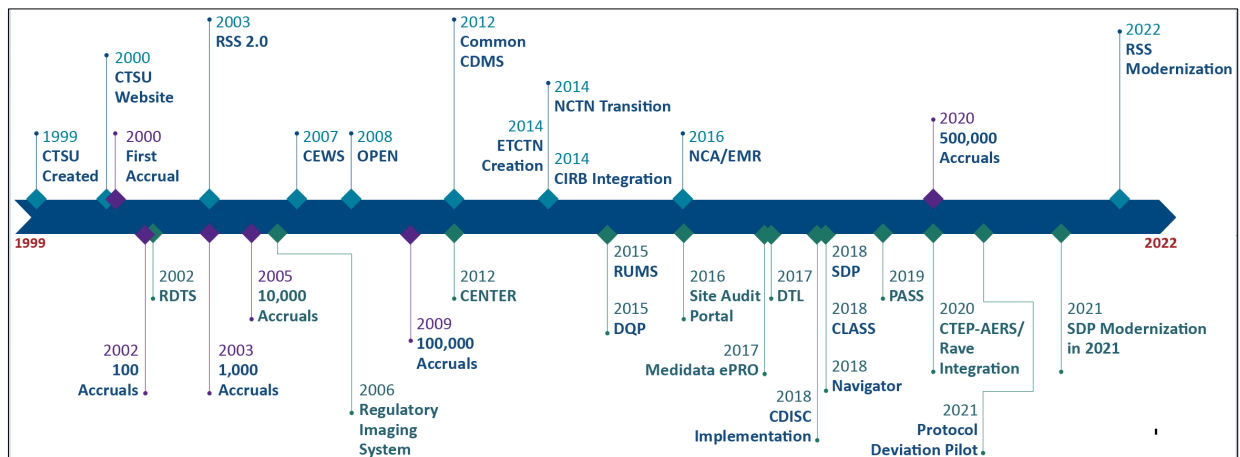
## Goals

- › Enhance the integration of information technology services supporting NCI's national cancer clinical trials program.
- › Streamline and standardize clinical trials processes, including patient enrollment and data collection services.
- › Reduce regulatory and administrative burden on investigators participating in NCI-sponsored clinical trials.
- › Facilitate physician and patient access to NCI-sponsored clinical trials.

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## CTSU Timeline



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## CTSU Core Services

- Regulatory Services
- Oncology Patient Enrollment Network (OPEN) Services
- Site Support Services
  - Help Desk
  - Membership
- Protocol Services
- Clinical Data Management System (CDMS) Support Center (CSC)
  - Rave-related standardizations
  - Rave-related integrations

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## CTSU Enterprise System (CTSU-ESYS) by Function

CTSU Website	Regulatory Support	Roster Support	OPEN	Data Management and Quality Support	Communications, Reporting, and Training
<ul style="list-style-type: none"> <li>• Protocol Documents</li> <li>• Educational Resources</li> <li>• Information Dissemination</li> <li>• Access Point</li> </ul>	<ul style="list-style-type: none"> <li>• Regulatory Submission Portal</li> <li>• Regulatory Application</li> <li>• Protocol Application</li> <li>• Delegation of Tasks Log (DTL)</li> </ul>	<ul style="list-style-type: none"> <li>• Roster Maintenance Application</li> <li>• Roster Update Management System (RUMS)</li> <li>• Provider Association</li> </ul>	<ul style="list-style-type: none"> <li>• Enrollment Module</li> <li>• Transfer and Update Module (T&amp;UM)</li> <li>• Funding Module</li> </ul>	<ul style="list-style-type: none"> <li>• Rave Integrations</li> <li>• CTEP-Adverse Event Reporting System (AERS) Integration</li> <li>• Data Quality Portal (DQP)</li> <li>• Source Document Portal (SDP)</li> <li>• Site Audit Portal/Targeted Source Document Verification (TSDV)</li> <li>• Performance Assessment Score for Sites (PASS)</li> <li>• Navigator*</li> </ul>	<ul style="list-style-type: none"> <li>• Compliance, Learning, and Standard Operating Procedures, Solutions (CLASS)</li> <li>• Reports Applications</li> <li>• CTSU Enterprise Network Transaction Engine for Rave (CENTER)</li> <li>• CTSU Enterprise Web Services (CEWS)</li> <li>• Real-Time Data Transfer Service (RDTS)</li> </ul>

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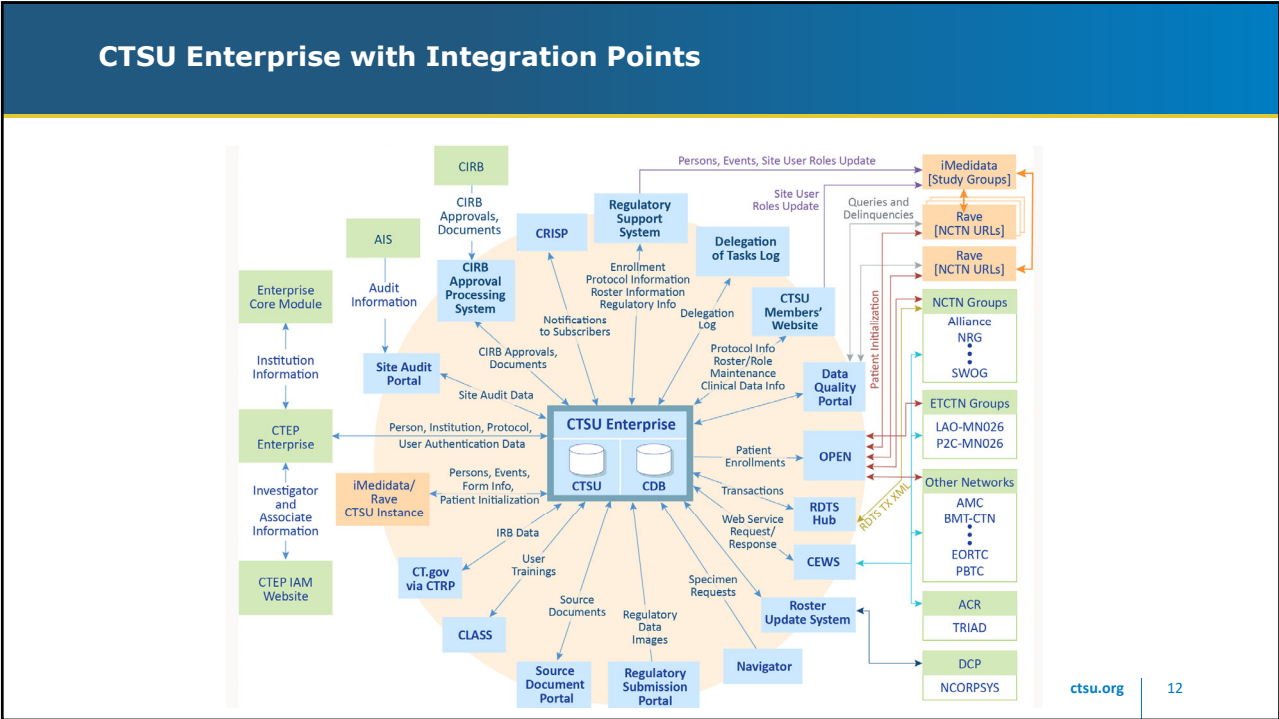
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## Key Incoming Integration Points

CTEP Study Abstraction Review and Tracking System (START) > Protocol Maintenance	• Study data: Title/number, phase, participants
CTEP-Identify and Access Management (IAM) > Roster Maintenance	• Name, identifier, contact information, authentication
CTEP Registration and Credential Repository (RCR) > Roster Maintenance	• Registration information, licensing verification, practice sites, etc.
CTEP Enterprise Core Module (ECM) > Roster Maintenance	• Site name, identifier, and address
CTEP-AERS > Rave/SDP	• Serious Adverse Event (SAE) processing
Central Institutional Review Board (CIRB) IRBManager > Regulatory Application	• IRB approvals
Imaging and Radiation Oncology Core (IROC) applications > Roster Maintenance	• Imaging and radiation center identification and credentialing

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## Other Services

- › AET - CTSU Newsletter, protocol promotion, consent translations, and other training activities.
- › SSS – National Coverage Analysis (NCA) and Electronic Medical Record (EMR) templates.
- › Protocol Writing Services – Experimental Therapeutics Clinical Trials Network (ETCTN) protocol writing support.

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## NCI Research Networks and Other Players

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## NCI-Supported Networks/Consortia

National Clinical Trials Network (NCTN)	ETCTN	NCI Community Research Oncology Program (NCORP)	Other
<ul style="list-style-type: none"> <li>Alliance</li> <li>Canadian Cancer Trials Group (CCTG)</li> <li>Children's Oncology Group (COG)</li> <li>ECOG-ACRIN</li> <li>NRG</li> <li>SWOG</li> </ul>	<ul style="list-style-type: none"> <li>Lead Academic Organizations (LAOs)</li> <li>Early Drug Development Organizations (EDDOs)</li> <li>Early Drug Development Opportunity Program (EDDOPs)</li> </ul>	<ul style="list-style-type: none"> <li>Wake Forest Research Base</li> <li>University of Rochester Cancer Center (URCC) Research Base</li> <li>NCORPs</li> </ul>	<ul style="list-style-type: none"> <li>Pediatric Brain Tumor Consortia (PBTC)</li> <li>AIDS Malignancy Consortia (AMC)</li> <li>Pediatric Early Phase Clinical Trials Network (PEP-CTN)</li> <li>Cancer Immunotherapy Trials Network (CITN)</li> <li>NCI Center for Cancer Research (NCICCR)</li> <li>NCI Development Therapeutics Clinic (NCIDTC)</li> </ul>

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## NCTN Format

### NCI National Clinical Trials Network Structure

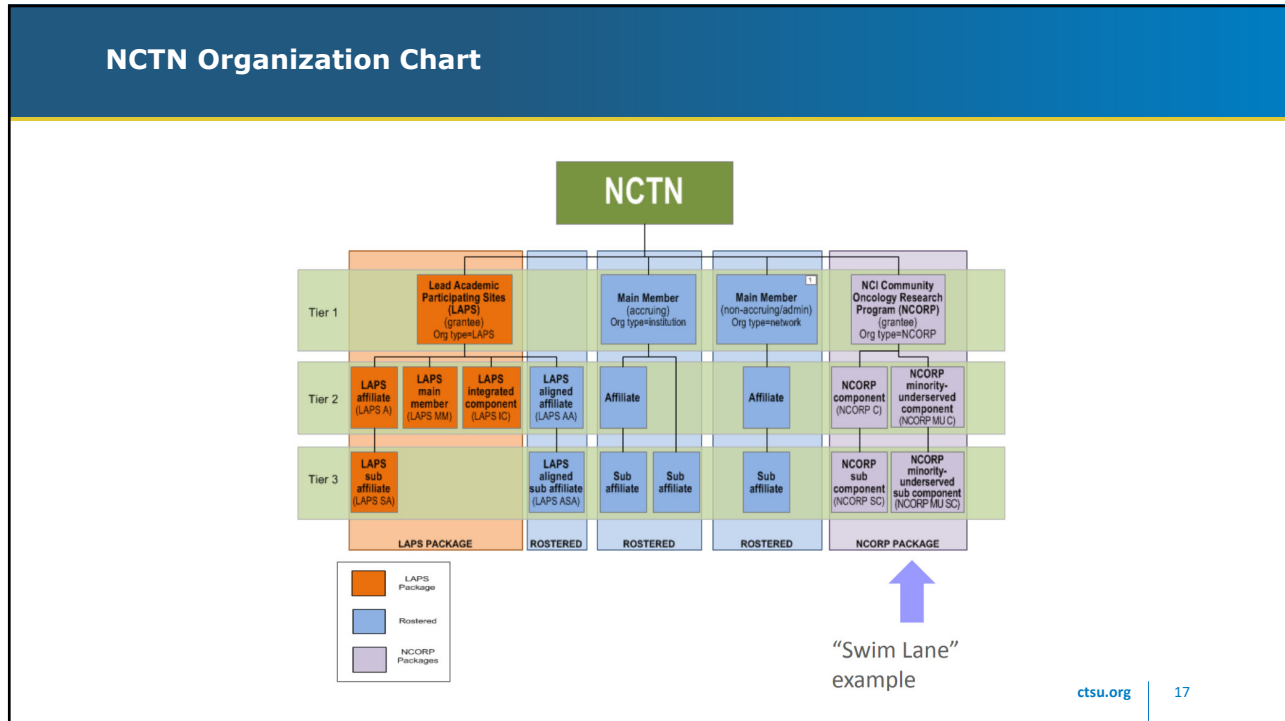
The diagram illustrates the NCI National Clinical Trials Network Structure. At the center is a circle labeled "NCTN Centralized Functions". Surrounding this are five large dark blue circles representing major networks: SWOG, Alliance, Canadian Network Group, NRG Oncology, and ECOG-ACRIN. Below these is a light blue circle for "NCORP Site Participation". Each network circle is surrounded by smaller colored circles representing different functional areas: Operations (O), Statistics & Data Management (S), Tissue Banks (T), and Member Sites (M). A thick brown ring encircles the central functions and networks, representing "30 Lead Academic Participating Sites (LAPS)".

**LEGEND**

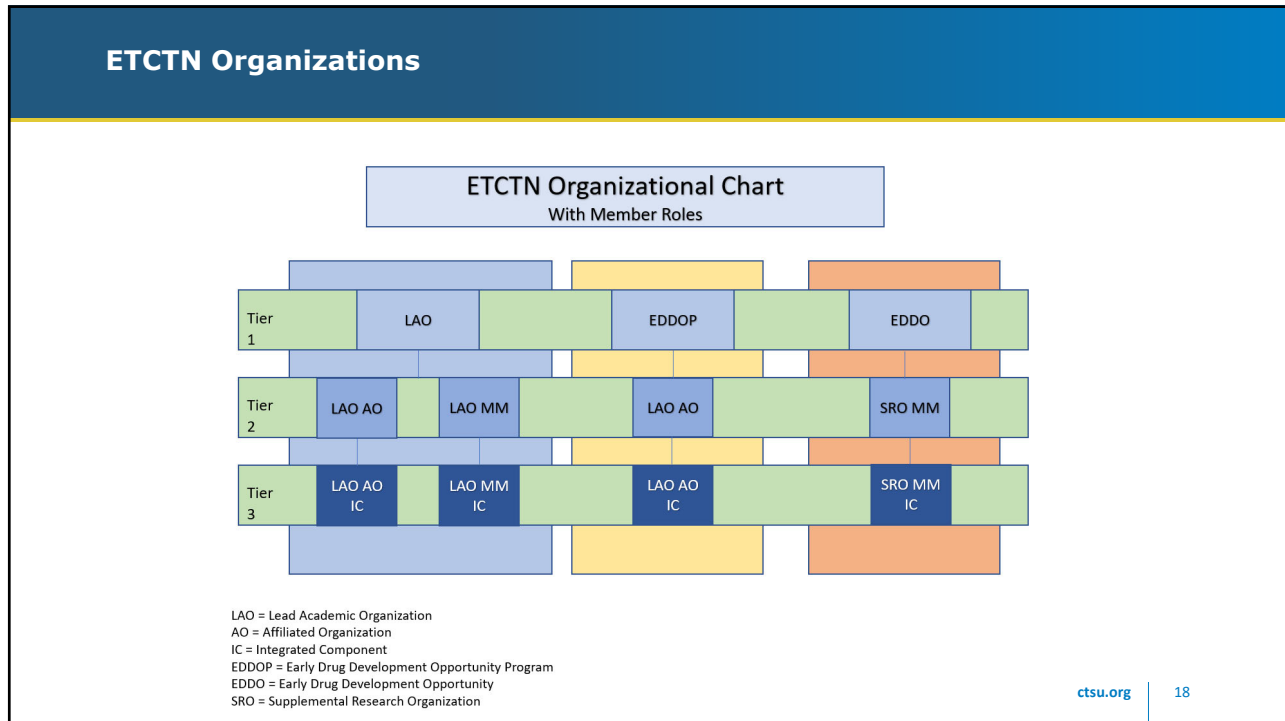
- Centralized Functions:
  - Centralized Institutional Review Board
  - Cancer Trials Support Unit
  - Imaging and Radiation Oncology Core (IROC) Group
  - Common Data Management System Central Hosting
- 30 Lead Academic Participating Sites (LAPS)
- Operations
- Statistics & Data Management
- Tissue Banks
- Member Sites

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## Where does the Clinical Center Fit

### For the NCTN

- MD004: Alliance Affiliate under Walter Reed (MD001)
- MD004: COG, ECOG-ACRIN, and NRG Main Member

### For the ETCTN

- NCICCR and NCIDTC are enrolling sites under LAO-NCI

### For Other Networks

- MD004: PBTC Main Member
- MD004: CITN Main Member
- MD004: PEP-CTN Main Member
- MD004: NCICCR Main Member
- MD004: NCIDTC Main Member

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## Okay - I am Confused

- › The Clinical Center acts as both an enrolling site and Lead Protocol Organization (LPO):
  - MD004 as a clinical site under the NCTN, CITN, PBTC, PEP-CTN, NCICCR, and NCIDTC
  - As an LPO under LAO-NCI (enrolling under NCICCR or NCIDTC) or when NCICCR and NCIDTC lead a study as an independent entity (enrolling under MD004)
  - Determined by the network/grant under which the site is participating and funded



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## Other Players – Support Services

- › Centralized Support Services:
  - CTSU – Clinical Study Support (including TOs 2A, 3A, 4A, and 5A)
  - CIRB – Central IRB
  - IROC – Radiation and Imaging credentialing
  - Medidata Rave – Clinical Data Management System
  - Clinical Data Monitoring Service (CDMS)/Theradex – Support for enrollment and data management setup for the ETCTN and some NCICCR/NCIDTC studies

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## Using CTSU Support Services

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## As an LPO - Summary

- › Manage rosters for LAO-NCI, NCICCR, and NCIDTC.
- › Work with CTEP and the CIRB or local IRB to obtain protocol-level approval.
- › Work with the Regulatory Office and the CTSU Protocol Specialist (PS) to set up and manage LAO-NCI, NCICCR, and NCIDTC-led studies.
- › Set up and maintain DTL templates for CTEP Investigational New Drug (IND) studies.
- › Work with Theradex to develop the trial in Rave, as applicable.
- › Work with Theradex or the CTSU OPEN team to develop the registration forms in OPEN and Interactive Web Response System (IWRS), as applicable.
- › Work with Theradex (as appropriate) to monitor data collection.

## As a Participating Site - Summary

- › Manage your site roster with the NCTN, CITN, PBTC, and PEP-CTN.
- › Work with the CIRB or the local IRB to obtain site-protocol approval.
- › Submit local IRB approvals and any additional Protocol-Specific Requirement (PSR) to the CTSU Regulatory Office.
- › Register patients through OPEN.
- › Submit data through Rave (as appropriate) and monitor site performance.

## Steps for Rostering



Obtain CTEP-IAM/ID.me.



Register in RCR if an Investigator (IVR), Non-Physician Investigator (NPIVR), Non-IND/Non-Treatment (NINT), or Associate Plus (AP).

Be aware of Practice Sites, IRBs, and Labs



Add the individual to the appropriate roster(s).



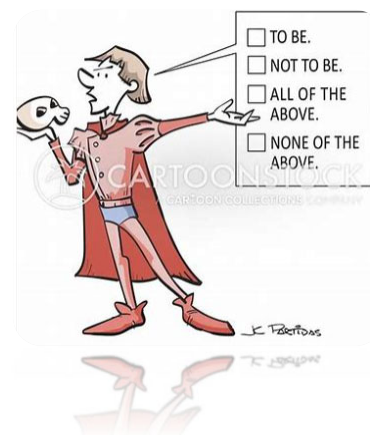
Assign the appropriate person roles for access and contact.

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## Managing Roster Affiliations

- › Managing the LAO-NCI, NCICCR, and NCIDTC rosters:
  - RUMS or Roster Maintenance, that is the question.
  - Suggest using one or the other exclusively as the Clinical Center does not have independent child institutions.
  - Need to include any individual listed on the protocol cover page on the LPO roster if not rostered with the LPO.
- › As a Participating Site – use RUMS or request the update from the LPO:
  - Alliance, ECOG-ACRIN, NRG, and the CIRB all allow maintenance through RUMS.
  - COG and PEP-CTN allow limited use.
  - CITN and PBTC do not use RUMS.



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## CTSU Roster

- › CTSU will roster Clinical Center staff to the CTSU roster at the appropriate LPO (e.g., LAO-NCI) and assign the access role.
  - Able to view information in CTSU applications across sites for which your organization leads.
  - Need an Authorizer to make updates.
  - Available Roles

Role	Write Access	Read Access
LPO_Staff	DTL Template	Most CTSU applications
LPO_Protocol Specialist (PS)	Update protocol status, Anticipated Primary Completion Date (APCD) and Primary Completion Date (PCD), Create DTL Templates	Most CTSU applications
LPO_Roster Admin (ROA)	Update roster data	Most CTSU applications

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## Rostering Hints

- › Assign same individuals to manage rosters to keep things as consistent as possible.
- › You can view across rosters in the Roster Maintenance application.
- › Work with CTSU membership to address questions/concerns.

**Institution Roster Browser**

Roster Owner	Institution CTEP ID	NCTN Group ID	Study Type	Member Role	Status	Status Date	CTMB?	Audit?	Parent CTEP ID	Tier 1 CTEP ID	FWA Number	Active on CIRB?	Action
All	MD004		All	All	Active	DD-MM-xx	All	All				All	
ALLIANCE	MD004	17749	Treatment	Affiliate	Active	10-Nov-2015	Yes	Yes	MD001	MD001	FWA00005897	Yes	
CITN	MD004	04	Treatment	Main Member	Active	15-Feb-2013	No	No	MD004	MD004	FWA00005897	Yes	
COG	MD004	NCIPB	Treatment	Main Member	Active	24-Oct-2011	Yes	Yes	MD004	MD004	FWA00005897	Yes	
ECOG-ACRIN	MD004		Treatment	Main Member	Active	27-Jul-2015	Yes	Yes	MD004	MD004	FWA00005897	Yes	
LAO-NCI	MD004		Treatment	LAO MM IC	Active	05-Jun-2014	No	No	NCIDTC	LAO-NCI	FWA00005897	Yes	

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## Managing Regulatory/Protocol Setup as an LPO

- › Follow the checklist for [Steps for Coordinating Centers to OPEN ETCTN Trials](#).
- › Specific to the CTSU:
  - The CTSU PS will provide comments to Protocol Information Office (PIO) as part of the protocol review.
  - Set up the protocol-specific DTL Template.
  - Work with the CTSU to review the NCA and EMRs.
  - Work with the CTSU Regulatory Office and PS for the protocol setup and study activation.
  - Work with the CTSU to activate the study or amendment and prepare/distribute the study/amendment memo or notification.

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## DTL Template

- › To access the DTL Template, you must have an active LPO\_PS or LPO\_Staff role on the CTSU roster.
- › Generally, will set up the DTL at the CTEP protocol approval on-hold status.
- › Follow the standard setup to the extent possible.

The screenshot shows the 'DTL Delegation of Tasks Log' interface. At the top, there is a navigation bar with 'Template', 'Site DTL', and 'Task Assignment' tabs. Below this is a user profile for 'Stacie Jeter' and a notification icon. The main content area is titled 'Template Browser' and features a table with columns for LPO, Protocol, Revision, Status, Status Date, Approved SRs, Site DTLs, Updated By, Updated Date, and Actions. The table contains one row of data for LPO-NCI with protocol 10556, updated on 28-Dec-2023.

LPO	Protocol	Revision	Status	Status Date	Approved SRs	Site DTLs	Updated By	Updated Date	Actions
LAO-NCI	10556	10-May-2023 08:11 AM	Activated	29-Sep-2023	8	11	System	28-Dec-2023	[Icons]

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## Protocol Setup/Activation

- › The CTSU Regulatory Office will send a standard template email to collect information on the initial version of the protocol, agent (if not under a CTEP IND), and any needed PSRs.
- › Theradex submits the OPEN-Rave Request form to complete the protocol setup.
- › The CTSU PS will work with you to prepare for the activation.
- › The CTSU PS will ensure all documents are posted to the website, prepare the notification, and add the trial to the CTSU Bi-Monthly Broadcast.

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## Setting the Protocol Status, APCD, and PCD

- › Use the Protocol application:
  - Must be on the CTSU roster associated with the LPO and hold the LPO\_PS role.
- › Set the Anticipated Primary Completion Date (APCD):
  - It can be updated throughout the study lifecycle.
- › Do NOT set the Primary Completion Date (PCD) until the study reaches its primary completion date!
- › The APCD and PCD dates integrate with CTEP's systems and ultimately CT.gov.

### Status Change Information

Requested Status

Requested Status  
Date (ET)

Rationale

Reason

Other Specify

PIO comments

### Completion Dates

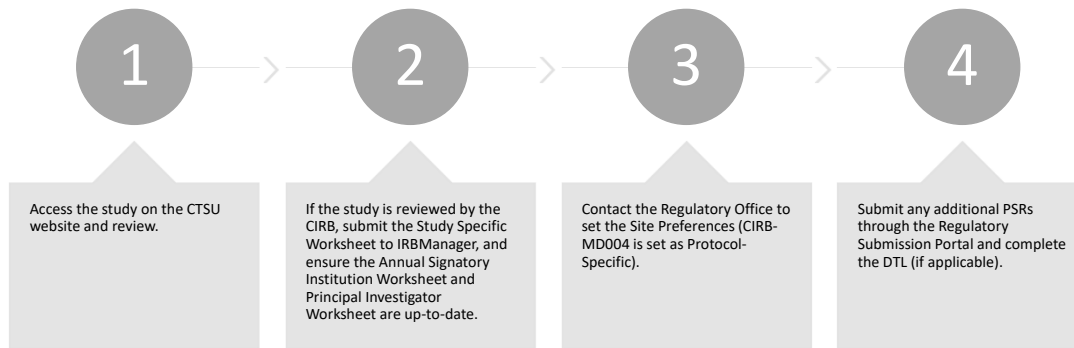
Anticipated Primary 31-Oct-2025  
Completion Date

Primary Completion  
Date

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## Participating Site – Regulatory Process



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## Other Activation Resources

- › Review the NCA and EMR templates.
- › Review any available protocol-specific materials or consent translations, if available.
- › Use the Site Registration Browser or Website to view site registration statuses.
- › Use the Person Browser to review person affiliations and roles.

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## Managing OPEN as an LPO

- › For the ETCTN – work with Theradex to develop the eligibility checklist form.
- › For non-ETCTN – if using OPEN, work with Theradex if they are responsible for the protocol development or CTSU if using the CTSU RandoNode.
- › As an LPO, you can view all accruals to studies that the Clinical Center leads.

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## OPEN Tips as a Participating Site

- › Ensure staff associated with MD004, NCICCR, or NCIDTC are rostered and hold the Registrar role.
- › Treating/Credit investigators must be rostered with the correct site code, but do not require any special role.
- › If there is a DTL, the Registrar, Consenting Person, and Treating Investigator must be on the DTL.
- › The correct site code must have regulatory approval to select the site in OPEN and be listed as the lead or a participating site for the study.
- › Use the Practice mode as needed.



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## Data Management as an LPO

- › For the ETCTN – work with Theradex and their web reporting tool.
- › Data Quality Portal (DQP) - review study level reports.

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## Data Management Tips as a Participating Site

- › Ensure staff are registered to the correct site with the correct Rave role:
  - Rave CRA role to enter subject data and respond to queries;
  - Rave Read Only role to view data;
  - Rave Investigator role to enter subject data, respond to queries, and sign;
  - Rave CRA (LabAdmin) role to enter subject data, respond to queries, and maintain local lab data; or
  - Rave SLA role to view data and maintain local lab data.
  - If there is a DTL, must have the DTL Rave CRA/Rave Investigator task assigned to access the study.
- › Complete required Rave-related trainings including specimen trainings.
- › As appropriate, use the DQP to view site-level data.

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**MH0** This is mostly on the Theradex side, but they must provide some resources for the lead-LAO

Martha Hering, 2024-01-02T17:17:44.798

**Kc0 0** Theradex has a CTMS-Rave-User Guide  
(<https://www.theradex.com/cmsAdmin/uploads/ctms-rave-user-gu>  
and other materials posted on this page:

<https://www.theradex.com/national-cancer-institute-nci/>

Krishna Chothwani, 2024-01-02T19:24:11.708

## Other Resources

- › Under the Resources link
  - ETCTN Resources
  - CTSU Operations Information:
    - CTSU Training Modules
    - Help Topics/User Guides
    - CTSU Forms
- › Translated Short-Form Consents
- › NCTN and ETCTN Disease Portfolios
- › FAQs, Glossary, and Acronyms
- › LPO Resources



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**Thank You**

**Questions?**

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