



NIH CLINICAL CENTER PATIENT PORTAL


HEALTH INFORMATION MANAGEMENT DEPARTMENT

BACKGROUND

- Initial Patient Portal go-live in 2013
- Upgraded Patient Portal January 2017
 - FollowMyHealth - Personal health record model
 - Secure health messaging
 - Accessibility via a mobile application
 - Viewing appointments

FollowMyHealth Sign In

Already have an account?

 Sign In

Want an invitation?

The NIH Clinical Center FollowMyHealth Patient Portal requires an invitation from our organization in order for you to see your NIH Clinical Center medical records. If you have not received an invitation you can request a connection to our organization. For more information regarding this please see our Frequently Asked Questions document below or contact the Patient Portal Support Team. This team is available Monday through Friday 9am-7pm EST (excluding federal holidays) by phone 1-855-644-6445.

FollowMyHealth Patient Portal

MANAGE YOUR HEALTH RECORDS. ONLINE, ANYTIME.

View Selected Test Results & Documentation

Need technical assistance?
Call 1.855.644.6445



We are always working to improve the services we provide through the Patient Portal, including access to more functions to improve your online experience. Stay tuned for updates!

Need technical assistance?

For questions or technical assistance regarding the NIH Clinical Center Patient Portal, please call 1-855-644-6445. Technical assistance is available Monday through Friday (except holidays) 9 am to 7 pm (EST).


FollowMyHealth Resources

- [Frequently Asked Questions](#) (114 KB)
- [Request Proxy Access](#) (101 KB)
- [NIH Clinical Center FollowMyHealth Patient Portal Users Guide](#) (3.61 MB)

Follow My Health



View Appointments



Welcome

Welcome to the National Institutes of Health Clinical Center FollowMyHealth Patient Portal, a secure system that connects you to important resources. The NIH Clinical Center Patient Portal is designed to provide you with access to key medical information regarding care you received at the Clinical Center including lab test results, radiology results and more.

You are our partner in advancing science and, hopefully, discovering tomorrow's cures. Clinical Center patients are active partners in medical research and your participation is invaluable to advancing medical knowledge. We are committed to making your experiences here as comfortable and satisfying as possible.

Thank you for your continued partnership!

FollowMyHealth is a patient portal offered by the National Institutes of Health Clinical Center to its patients. Using FollowMyHealth is optional and if you sign up and use it, it provides you with an online personal health record containing some of the information from your Clinical Center electronic medical record. FollowMyHealth is provided by Allscripts LLC. Allscripts is responsible for the portal's operation and security, and Allscripts' terms-of-use govern the use of the portal. Whether or not you sign up for a FollowMyHealth portal, it not will not impact your care at the Clinical Center and you can always request your medical records directly from the Clinical Center's Health Information Management Department. If you sign up for and/or use the portal, you are giving NIH permission to share portions of your updated medical record (in identifiable form) with Allscripts to populate your FollowMyHealth portal account.

Medical Matters

For medical emergencies, call 911.

The NIH Clinical Center Patient Portal is not for use in emergencies or for urgent messages that require immediate attention.

- Patient Resources**
- [1st Floor Map of Clinical Center](#) (4.00 MB)
 - [Authorization for Release of Medical Information](#) (21 KB)
 - [Authorization for Release of Medical Information \(Spanish\)](#) (34 KB)
 - [Clinical Center Telephone Numbers](#)
 - [Information Practices Consent](#) (18 KB)
 - [Information Practices Consent \(Spanish\)](#) (22 KB)
 - [NIH CC Take Me There](#)
 - [Patient Information Sheet](#) (1.45 MB)
 - [Patient Information Sheet \(Spanish\)](#) (722 KB)
 - [Patient Library](#)
 - [Patient Representative](#)
 - [Search the Studies](#)
 - [Tell Us What You Think](#)
 - [Tell Us What You Think \(Spanish\)](#)

- Invitations sent:
- Patients who had previous portal accounts
 - Patients who had appointments/admissions in the past year
 - On a DAILY basis to patients who have an appointment or are discharged from an inpatient admission
 - Patients may also REQUEST an invitation by contacting the HIMD Patient Portal Support Team or establishing an account and requesting a connection to the NIH Clinical Center.

Accessible through the NIH CC home page in the "Patient Information" section.

Sign-in link for patients with accounts.

Structured by a series of tabs

Health Summary

Age 28
Gender Male
Height 16"
Weight 418.9 lbs
Blood Pressure 210 / 165

Appointments

Search: [Request](#) [Export](#)

[Upcoming](#) [Past](#) [Other](#)

You have no upcoming appointments.

Action Center

[Print](#) [Email](#) [Export](#)

March 2017 [month](#) [week](#) [day](#)

Sun	Mon	Tue	Wed	Thu	Fri	Sat
26	27	28	1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	1

Recent Activity

Page 1 of 3

- NIH Clinical Center added 7 notes to your health record. 02/21/2017 12:15 pm
- NIH Clinical Center added 50 results to your health record. 02/02/2017 10:20 am
- NIH Clinical Center added 2 results to your health record. 01/25/2017 11:18 pm
- NIH Clinical Center added 16 results to your health record. 01/11/2017 11:18 am
- NIH Clinical Center added 1 scanned documents to your health record. 01/10/2017 12:33 pm

App Center

[+ Add Apps](#)

Health Journal

[New](#) [View More](#)

Click the 'New' button to create a new Journal Entry pertaining to your health. Journal entries are private but can be printed to share with your healthcare provider.

Billing

Billing Group	Amount Due	
Billing Instructions	See Details	Details

Home tab:

- Some sections not currently applicable to the NIH CC
- Notification regarding updates to patient's record
- Link to view appointments

Back Search:

Compose Delete Move To Print

Inbox	
FollowMyHealth® Health Record Sent 02/14/2017 12:40 pm	Expand
FollowMyHealth® Health Record Sent 02/14/2017 12:39 pm	Expand
FollowMyHealth® Health Record Sent 02/14/2017 12:13 pm	Expand
The Office of Jeanne Preuss PV to PT with proxies 01/18/2017 9:52 pm	Expand
The Office of Jeanne Preuss PV to PT only 01/18/2017 9:35 pm	Expand
The Office of Jeanne Preuss PV to PT SHM url with proxies 01/17/2017 5:40 pm	Expand
The Office of Jeanne Preuss SMHURL PV to PT 01/17/2017 5:35 pm	Expand
The Office of Jeanne Preuss PT to PV via SCM -SHMurl with my fa... 01/17/2017 4:42 pm	Expand
The Office of Jeanne Preuss 1 a PV to PT via SCM url 01/17/2017 4:38 pm	Expand
The Office of Jeanne Preuss PV to PT via SCM SHMURL with my fav... 01/17/2017 4:35 pm	Expand
FollowMyHealth® Welcome to the family! 01/10/2017 11:47 am	Expand
NIH Clinical Center Welcome to NIH Clinical Center 01/10/2017 11:47 am	Expand

From: NIH Clinical Center
To: DCRITWO NMN NIHCCTEST
Date: 01/10/2017 11:47 am
Subject: Welcome to NIH Clinical Center

Hello DCRITWO. You are now connected to the NIH Clinical Center. Health information received from this organization will now appear in your personal health record.

- Inbox tab:
- Messaging functionality
 - By default patients may message attending and primary clinicians in CRIS
 - Other care providers may add themselves to the patient's CRIS record in order to message

Send a Message | Hello DCRITWO | My Account | English | In case of emergency, please dial 911

NIH Clinical Center
America's Research Hospital

Home | **Inbox (0)** | My Health | My Info

Summary | Conditions | Medications | Allergies | Immunizations | **Results** | Vitals | Documents | Chart

Results

+ Add Result | Expand All | Send

New	Education	Result	Date	Value	Range	Provider	Source	Options
NIC 11/17/2015 (2 items)								
CBC 11/19/2015 (12 items)								
DX Chest-Pa & Lat 10/15/2015 (1 items)								
CBC 10/15/2015 (11 items)								
		WBC	10/14/2015	10.00 K/uL	LOW NORMAL HIGH	NIH Clinical Cen...	NIH Clinical Center	
		HGB	10/14/2015	6.0 g/dL	LOW NORMAL HIGH	NIH Clinical Cen...	NIH Clinical Center	
		HCT	10/14/2015	5.0 %	LOW NORMAL HIGH	NIH Clinical Cen...	NIH Clinical Center	
		MCV	10/14/2015	70.0 fL	LOW NORMAL HIGH	NIH Clinical Cen...	NIH Clinical Center	
		MCH	10/14/2015	5.0 pg	LOW NORMAL HIGH	NIH Clinical Cen...	NIH Clinical Center	
		MCHC	10/14/2015	30.0 g/dL	LOW NORMAL HIGH	NIH Clinical Cen...	NIH Clinical Center	
		RDW	10/14/2015	5.0 %	LOW NORMAL HIGH	NIH Clinical Cen...	NIH Clinical Center	
		Platelet Count	10/14/2015	20 K/uL	LOW NORMAL HIGH	NIH Clinical Cen...	NIH Clinical Center	
		MPV	10/14/2015	5.0 fL	LOW NORMAL HIGH	NIH Clinical Cen...	NIH Clinical Center	
		Nucleated RBC	10/14/2015	5.0 /100 WBC	LOW NORMAL HIGH	NIH Clinical Cen...	NIH Clinical Center	
		Nucleated RBC Absol...	10/14/2015	5.00 K/uL	LOW NORMAL HIGH	NIH Clinical Cen...	NIH Clinical Center	

Send a Message | Hello DCRITWO | My Account | English | In case of emergency, please dial 911

NIH Clinical Center
America's Research Hospital

Home | **Inbox (0)** | My Health | My Info

Summary | Conditions | Medications | Allergies | Immunizations | Results | Vitals | **Documents** | Chart

Documents

+ Add Document | Send

New	Name	Date	Provider	Source	Options
	Release of Information Authorization National I...	01/10/2017		NIH Clinical Center	
	Pulmonary Function Test Result	01/10/2017		NIH Clinical Center	
	Discharge Summary	07/07/2016		NIH Clinical Center	
	First Registration Report	07/07/2016		NIH Clinical Center	
	Discharge Summary	04/04/2016		NIH Clinical Center	
	Outpatient First Registration Progress Notes	05/14/2015		NIH Clinical Center	
	Outpatient First Registration Progress Notes	05/14/2015		NIH Clinical Center	
	Outpatient First Registration Progress Notes	05/14/2015		NIH Clinical Center	
	Outpatient First Registration Progress Notes	05/14/2015		NIH Clinical Center	
	Outpatient First Registration Progress Notes	05/14/2015		NIH Clinical Center	
	Outpatient First Registration Progress Notes	05/14/2015		NIH Clinical Center	
	Outpatient First Registration Progress Notes	05/14/2015		NIH Clinical Center	
	Outpatient First Registration Progress Notes	05/14/2015		NIH Clinical Center	
	Outpatient First Registration Progress Notes	04/14/2015		NIH Clinical Center	
	Sunrise Portal Message	12/31/1969		NIH Clinical Center	

- My Health tab:
- Clinical documentation and results
 - Allergies
 - Vital signs

Demographics

Save Send

General Emergency Contact Responsible Party Insurance

Basic Information

Name/DOB

First Name: DCRITWO

Last Name: NIHCCTEST

Date of Birth (e.g. 10/29/1985): 05/18/1988

Social Security Number:

Gender: Male

Address

Country: United States

Street: 374 EAGLE LANE

City: THUNDER

Country Subdivision: Alabama

Postal Code: 37478

Social Information

It is a federal requirement that we ask the next questions. If you are uncomfortable answering any of these, you have the option to decline (by choosing "Declined to Answer" in each of the dropdowns).

Race: Asian
Black or African American
Native Hawaiian or Pacific Isl
White

Ethnicity: Declined to Answer
Unknown
Hispanic or Latino
Not Hispanic or Latino

Language: Finnish

Contact Information

Email: matt.harbarger@allscrips.com [Change](#)

Home Phone: (404) 555-5049

Work Phone: (301) 326-9874

[Add A Cell Phone number](#)

Preferred Pharmacy

Edit

My Info tab:
• Demographics



Health Summary

Age 29
Gender Male
Height 16"
Weight 418.9 lbs
Blood Pressure 210 / 165

Action Center



You have 4 unread emails in your mailbox.

App Center

+ Add Apps



Appointments

This [secure website](#) will allow you to view all of your NIH Clinical Center appointments.

Appointments

Search: [Request](#) [Export](#)

Upcoming

Past

Other

You have no upcoming appointments.

Recent Activity

< Previous

Page 1 of 6

Next >

- NIH Clinical Center added 1 results to your health record. 07/26/2017 11:46 am
- NIH Clinical Center added 1 scanned documents to your health record. 07/12/2017 11:08 am
- NIH Clinical Center added 1 results to your health record. 06/20/2017 10:49 am
- NIH Clinical Center added 1 results to your health record. 06/20/2017 10:49 am
- NIH Clinical Center added 12 results to your health record. 05/24/2017 4:05 pm

IMPORTANT INFORMATION ABOUT YOUR SCHEDULE:

This appointment tracker report may not include all of your scheduled appointments. Please arrive at the Clinical Center on the date provided to you by your research team. If you have any questions about your schedule, please contact a member of your research team.

If there have been last minute changes to your schedule, those updates may not yet be reflected in FollowMyHealth. Please check with your research team contact if you have questions regarding your schedule.

My Information

Nihcctest, Dcrlone

Birth Date: 05/18/1978

MRN: 73-87-28-3

Date Range

08/09/2016 to 08/09/2018

Submit

Print



Past Appointments

Appointment Date/Time	Location	Protocol	Appointment	Appointment Status	Duration
8/13/2016 8:40 PM	Imaging Science-Cat Scan-CC	1991-CC-0117	Imaging - CT - Abdomen	Complete	20 Min
Resource (Provider, Room)	CT A				
Patient Prep Instructions:	DO NOT eat or drink anything except water for 4 hours before your scan. You may take any prescribed medications before your scan. If lab work is required plan to arrive at least 1 hour prior to your scheduled appointment.				

8/13/2016 9:20 PM	CC-OP-Dental Clinic		Dental - New Consult	Complete	60 Min
Resource (Provider, Room)	Revoir, Josanne A				
Patient Prep Instructions:	Please arrive 15 minutes prior to your scheduled appointment time.				
8/13/2016 9:40 PM	Imaging Science-Cat Scan-CC		Imaging - CT - Abdomen/Pelvis	Complete	20 Min
Resource (Provider, Room)	CT A				
Patient Prep Instructions:	DO NOT eat or drink anything except water for 4 hours before your scan. You may take any prescribed medications before your scan. If lab work is required plan to arrive at least 1 hour prior to your scheduled appointment.				
10/11/2016 1:30 PM	CC-OP-5		ENT Head/Neck Clinic - Consult Follow-Up OP5	Scheduled	30 Min
Resource (Provider, Room)	Blanchi, David				
10/11/2016 2:00 PM	CC-OP-5	2015-CH-0022	ENT Head/Neck Clinic - Consult New OP5	Scheduled	30 Min
Resource (Provider, Room)	Wargo, Susannah S				
10/11/2016 2:30 PM	CC-OP-5	1991-CC-0117	ENT Head/Neck Clinic - Nurse Visit OP5	Scheduled	30 Min
Resource (Provider, Room)	Navarro, Maria J				
10/12/2016 2:00 PM	CC-OP-5	1991-CC-0117	ENT Head/Neck Clinic - Consult New OP5	Scheduled	30 Min
Resource (Provider, Room)	Hauck, Kenneth W				



QUESTIONS?

