NIH CLINICAL CENTER PATIENT PORTAL

HEALTH INFORMATION MANAGEMENT DEPARTMENT

BACKGROUND

- Initial Patient Portal go-live in 2013

- Upgraded Patient Portal January 2017

  - FollowMyHealth - Personal health record model

  - Secure health messaging

  - Accessibility via a mobile application

  - Viewing appointments

Invitations sent:
- Patients who had previous portal accounts
- Patients who had appointments/admissions in the past year
- On a DAILY basis to patients who have an appointment or are discharged from an inpatient admission
- Patients may also REQUEST an invitation by contacting the HIMD Patient Portal Support Team or establishing an account and requesting a connection to the NIH Clinical Center.

Accessible through the NIH CC home page in the "Patient Information" section.

Sign-in link for patients with accounts.

FollowMyHealth Patient Portal

MANAGE YOUR HEALTH RECORDS. ONLINE, ANYTIME.

View Selected Test Results & Documentation

Need technical assistance?
Call 1.855.644.6445

We are always working to improve the services we provide through the Patient Portal, including access to more functions to improve your online experience. Stay tuned for updates!

Welcome

Welcome to the National Institutes of Health Clinical Center FollowMyHealth Patient Portal, a secure system that connects you to important resources. The NIH Clinical Center Patient Portal is designed to provide you with access to key medical information regarding care you received at the Clinical Center including lab test results, radiology results and more.

You are our partner in advancing science and, hopefully, discovering tomorrow's cures. Clinical Center patients are active partners in medical research and your participation is invaluable to advancing medical knowledge. We are committed to making your experiences here as comfortable and satisfying as possible.

Thank you for your continued partnership!

FollowMyHealth is a patient portal offered by the National Institutes of Health Clinical Center to its patients. Using FollowMyHealth is optional and if you sign up and use it, it provides you with an online personal health record containing some of the information from your Clinical Center electronic medical record. FollowMyHealth is provided by Allscripts LLC. Allscripts is responsible for the portal's operation and security, and Allscripts' terms-of-use govern the use of the portal. Whether or not you sign up for a FollowMyHealth portal, it not will not impact your care at the Clinical Center and you can always request your medical records directly from the Clinical Center's Health Information Management Department. If you sign up for and/or use the portal, you are giving NIH permission to share portions of your updated medical record (in identifiable form) with Allscripts to populate your FollowMyHealth portal account.

Medical Matters

For medical emergencies, call 911.

The NIH Clinical Center Patient Portal is not for use in emergencies or for urgent messages that require immediate attention.

Patient Resources
- 1st Floor Map of Clinical Center (4.69 MB)
- Authorization for Release of Medical Information (21 KB)
- Authorization for Release of Medical Information (Spanish) (34 KB)
- Clinical Center Telephone Numbers
- Information Practices Consent (18 KB)
- Information Practices Consent (Spanish) (22 KB)
- NIH CC Take Me There
- Patient Information Sheet (1.45 MB)
- Patient Information Sheet (Spanish) (722 KB)
- Patient Library
- Patient Representative
- Search the Studies
- Tell Us What You Think
- Tell Us What You Think (Spanish)

Structured by a series of tabs

Home tab:
- Some sections not currently applicable to the NIH CC
- Notification regarding updates to patient's record
- Link to view appointments

Inbox tab:
- Messaging functionality
- By default patients may message attending and primary clinicians in CRIS
- Other care providers may add themselves to the patient's CRIS record in order to message

My Health tab:
- Clinical documentation and results
- Allergies
- Vital signs

NIH ⟩ Clinical Center
America's Research Hospital

| Home | Inbox (0) | My Health ▾ | My Info ▾ |

Demographics [Save] [Send]

| General | Emergency Contact | Responsible Party | Insurance |

Basic Information

Name/DOB

First Name: `DCRITWO`

Last Name: `NIHCCTEST`

Date of Birth (e.g. 10/29/1985): `05/18/1988`

Social Security Number: `[          ]`

Gender: `Male ▾`

Address

Country: `United States ▾`

Street: `374 EAGLE LANE`

`[          ]`

City: `THUNDER`

Country Subdivision: `Alabama ▾`

PostalCode: `37478`

Contact Information

Email: matt.harbarger@allscripts.com Change

Home Phone: 🇺🇸 ▾ `(404) 555-5049`

Work Phone: 🇺🇸 ▾ `(301) 326-9874`

Add A Cell Phone number

Social Information

It is a federal requirement that we ask the next questions. If you are uncomfortable answering any of these, you have the option to decline (by choosing "Declined to Answer" in each of the dropdowns).

Race:
```
Asian
Black or African American
Native Hawaiian or Pacific Isl
White
```

Ethnicity:
```
Declined to Answer
Unknown
Hispanic or Latino
Not Hispanic or Latino
```

Language: `Finnish ▾`

Preferred Pharmacy [Edit]

My Info tab:
• Demographics

NIH ▶ Clinical Center
America's Research Hospital

| Home | Inbox (4) | My Health ▼ | My Info ▼ |

Health Summary

Age	29
Gender	Male
Height	16"
Weight	418.9 lbs
Blood Pressure	210 / 165

Appointments

Search: [_____] 📅 Request 💾 Export

Upcoming | Past | Other

You have no upcoming appointments.

Action Center

◀ 📅

✉❗ You have 4 unread emails in your mailbox.

App Center

+ Add Apps

←   ▬ ▬ ▬ ▬ ▬   →

Appointments

This secure website will allow you to view all of your NIH Clinical Center appointments.

Recent Activity

‹ Previous | Page 1 of 6 | Next ›

NIH Clinical Center added 1 results to your health record.
07/26/2017 11:46 am ✕

NIH Clinical Center added 1 scanned documents to your health record.
07/12/2017 11:08 am ✕

NIH Clinical Center added 1 results to your health record.
06/20/2017 10:49 am ✕

NIH Clinical Center added 1 results to your health record.
06/20/2017 10:49 am ✕

NIH Clinical Center added 12 results to your health record.
05/24/2017 4:05 pm ✕

IMPORTANT INFORMATION ABOUT YOUR SCHEDULE:

This appointment tracker report may not include all of your scheduled appointments. Please arrive at the Clinical Center on the date provided to you by your research team. If you have any questions about your schedule, please contact a member of your research team.

If there have been last minute changes to your schedule, those updates may not yet be reflected in FollowMyHealth. Please check with your research team contact if you have questions regarding your schedule.

My Information		
Nihcctest, Dcrione	Birth Date: 05/18/1978	MRN: 73-87-28-3

Date Range			Print
08/09/2016	to	08/09/2018	🖨
Submit			

Past Appointments

Appointment Date/Time	Location	Protocol	Appointment	Appointment Status	Duration
8/13/2016 8:40 PM	Imaging Science-Cat Scan-CC	1991-CC-0117	Imaging - CT - Abdomen	Complete	20 Min
Resource (Provider, Room)	CT A				
Patient Prep Instructions:	DO NOT eat or drink anything except water for 4 hours before your scan. You may take any prescribed medications before your scan. If lab work is required plan to arrive at least 1 hour prior to your scheduled appointment.				

8/13/2016 9:20 PM	CC-OP-Dental Clinic		Dental - New Consult	Complete	60 Min
Resource (Provider, Room)	Revoir, Josanne A				
Patient Prep Instructions:	Please arrive 15 minutes prior to your scheduled appointment time.				
8/13/2016 9:40 PM	Imaging Science-Cat Scan-CC		Imaging - CT - Abdomen/Pelvis	Complete	20 Min
Resource (Provider, Room)	CT A				
Patient Prep Instructions:	DO NOT eat or drink anything except water for 4 hours before your scan. You may take any prescribed medications before your scan. If lab work is required plan to arrive at least 1 hour prior to your scheduled appointment.				
10/11/2016 1:30 PM	CC-OP-5		ENT Head/Neck Clinic - Consult Follow-Up OP5	Scheduled	30 Min
Resource (Provider, Room)	Bianchi, David				
10/11/2016 2:00 PM	CC-OP-5	2015-CH-0022	ENT Head/Neck Clinic - Consult New OP5	Scheduled	30 Min
Resource (Provider, Room)	Wargo, Susannah S				
10/11/2016 2:30 PM	CC-OP-5	1991-CC-0117	ENT Head/Neck Clinic - Nurse Visit OP5	Scheduled	30 Min
Resource (Provider, Room)	Navarro, Maria J				
10/12/2016 2:00 PM	CC-OP-5	1991-CC-0117	ENT Head/Neck Clinic - Consult New OP5	Scheduled	30 Min
Resource (Provider, Room)	Hauck, Kenneth W				

QUESTIONS?