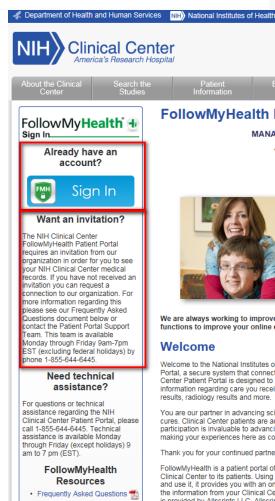
# NIH CLINICAL CENTER PATIENT PORTAL

HEALTH INFORMATION MANAGEMENT DEPARTMENT

# **BACKGROUND**

- Initial Patient Portal go-live in 2013
- Upgraded Patient Portal January 2017
  - FollowMyHealth Personal health record model
  - Secure health messaging
  - Accessibility via a mobile application
  - Viewing appointments

- Patients who had previous portal accounts
- Patients who had appointments/admissions in the past year
- On a DAILY basis to patients who have an appointment or are discharged from an inpatient admission
- Patients may also REQUEST an invitation by contacting the HIMD Patient Portal Support Team or establishing an account and requesting a connection to the NIH Clinical Center.



Request Proxy Access (101)

FollowMyHealth Patient Portal

Users Guide 7 (3.61 MB)

Follow My Health

· NIH Clinical Center

### FollowMyHealth Patient Portal

MANAGE YOUR HEALTH RECORDS. ONLINE, ANYTIME

View Selected Test Results & Documentation

Need technical assistance? Call 1.855.644.6445



We are always working to improve the services we provide through the Patient Portal, including access to more functions to improve your online experience. Stay tuned for updates!

#### Welcome

Welcome to the National Institutes of Health Clinical Center FollowMyHealth Patient Portal, a secure system that connects you to important resources. The NIH Clinical Center Patient Portal is designed to provide you with access to key medical information regarding care you received at the Clinical Center including lab test results, radiology results and more.

You are our partner in advancing science and, hopefully, discovering tomorrow's cures. Clinical Center patients are active partners in medical research and your participation is invaluable to advancing medical knowledge. We are committed to making your experiences here as comfortable and satisfying as possible.

Thank you for your continued partnership!

FollowMyHealth is a patient portal offered by the National Institutes of Health Clinical Center to its patients. Using FollowMyHealth is optional and if you sign up and use it, it provides you with an online personal health record containing some of the information from your Clinical Center electronic medical record. FollowMyHealth is provided by Allscripts LLC. Allscripts is responsible for the portal's operation and security, and Allscripts' terms-of-use govern the use of the portal. Whether or not you sign up for a FollowMyHealth portal, it not will not impact your care at the Clinical Center and you can always request your medical records directly from the Clinical Center's Health Information Management Department. If you sign up for and/or use the portal, you are giving NIH permission to share portions of your updated medical record (in identifiable form) with Allscripts to populate your FollowMyHealth portal account.

#### Medical Matters

For medical emergencies, call 911

Contact us | Site Map | Staff Only

The NIH Clinical Center Patient Portal is not for use in emergencies or for urgent messages that require immediate attention

#### **Patient Resources**

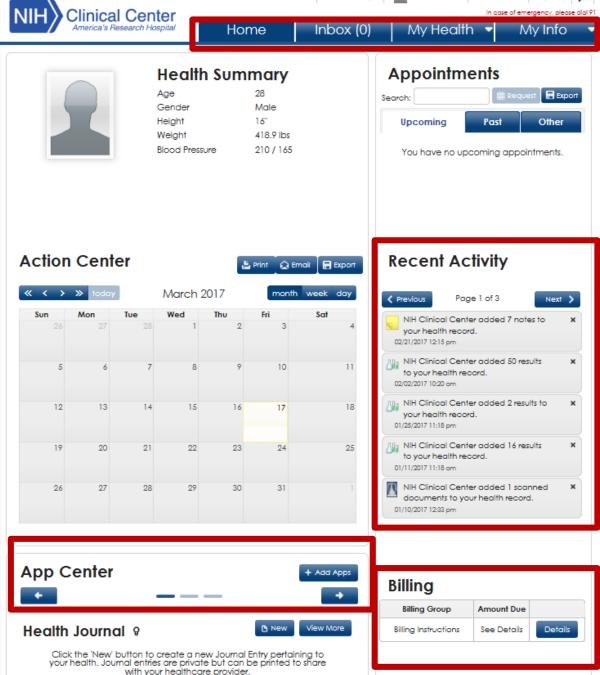
- · 1st Floor Map of Clinical Center (4.69 MB)
- · Authorization for Release of Medical Information (21 KB)
- · Authorization for Release of Medical Information (Spanish)
- · Clinical Center Telephone Numbers
- Information Practices Consent (18 KB)
- · Information Practices Consent (Spanish) 📆 (22 KB)
- · NIH CC Take Me There
- Patient Information Sheet (1.45)
- · Patient Information Sheet (Spanish) 7 (722 KB)
- · Patient Library
- Patient Representative
- · Search the Studies
- · Tell Us What You Think · Tell Us What You Think (Spanish)

Accessible through the NIH CC home page in the "Patient Information" section.

Sign-in link for patients with accounts.



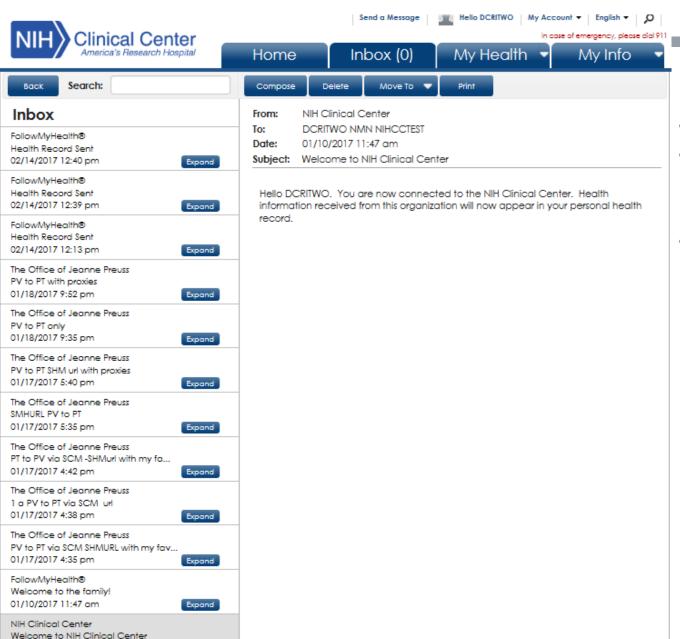
# Structured by a series of tabs



### Home tab:

Hello DCRITWO My Account ▼ English ▼ Q

- Some sections not currently applicable to the NIH CC
- Notification regarding updates to patient's record
- Link to view appointments

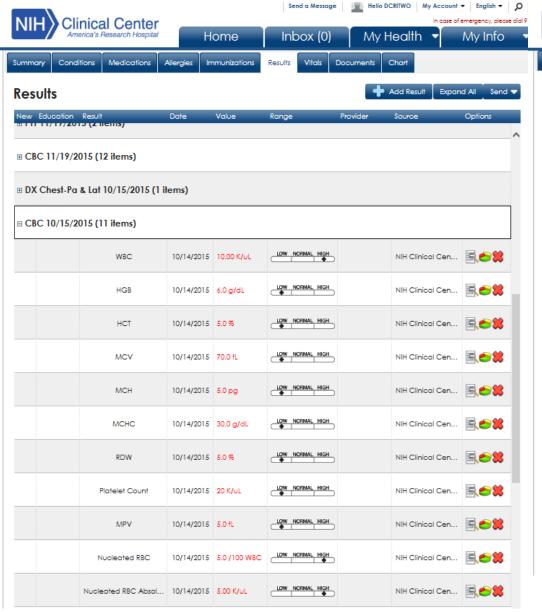


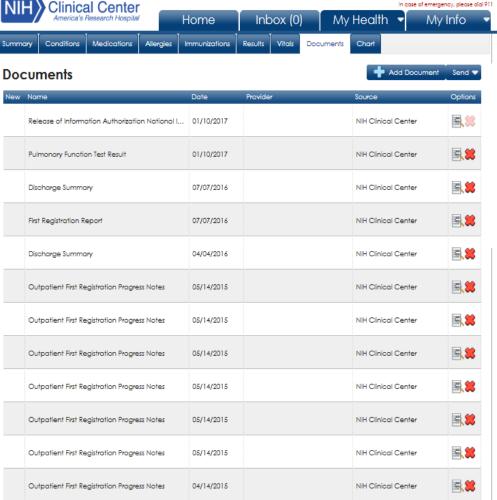
01/10/2017 11:47 am

Expand

### Inbox tab:

- Messaging functionality
- By default patients may message attending and primary clinicians in CRIS
- Other care providers may add themselves to the patient's CRIS record in order to message





12/31/1969

Sunrise Portal Message

Send a Message Hello DCRITWO My Account ▼ English ▼ 🔎

In case of emergency, please dial 911

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NIH Clinical Center

My Health tab:

- Clinical documentation and results
- Allergies
- Vital signs





Home

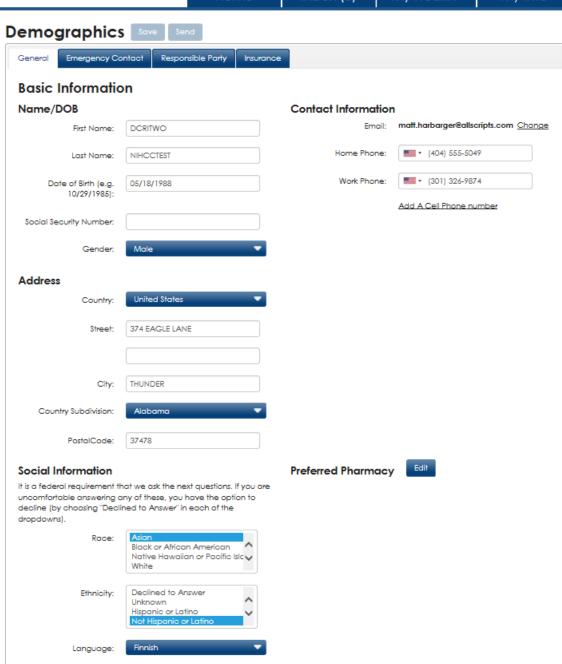
Inbox (0)

Send a Message

My Health

In case of emergency, please dial 911 My Info

Hello DCRITWO | My Account ▼ | English ▼ | 🎾



# My Info tab:

# Demographics



Home

Inbox (4)

**■** 

+ Add Apps

My Health

My Info



## **Health Summary**

Age Gender Male 16" Height Weight 418.9 lbs Blood Pressure 210 / 165

# **Appointments**



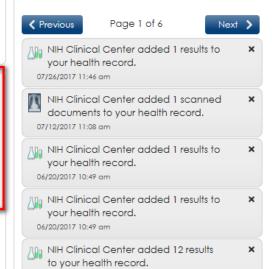
You have no upcoming appointments.

### **Action Center**



# **Recent Activity**

05/24/2017 4:05 pm



# **App Center**





This secure website will allow you to view all of your NIH Clinical Center appointments.



#### FollowMyHealth - Appointment Tracker

#### IMPORTANT INFORMATION ABOUT YOUR SCHEDULE:

This appointment tracker report may not include all of your scheduled appointments. Please arrive at the Clinical Center on the date provided to you by your research team. If you have any questions about your schedule, please contact a member of your research team.

If there have been last minute changes to your schedule, those updates may not yet be reflected in FollowMyHealth. Please check with your research team contact if you have questions regarding your schedule.

	My Information	
Nihcctest, Dcrione	Birth Date: 05/18/1978	MRN: 73-87-28-3





#### **Past Appointments**

Appointment Date/Time	Location	Protocol	Appointment	Appointment Status	Duration			
8/13/2016 8:40 PM	Imaging Science-Cat Scan-CC	1991-CC-0117	Imaging - CT - Abdomen	Complete	20 Min			
Resource (Provider, Room)	CTA							
Patient Prep Instructions:	DO NOT eat or drink anything except water for 4 hours before your scan.							
	You may take any prescribed medications before your scan.							
	If lab work is required plan to arrive at least 1 hour prior to your scheduled appointment.							

8/13/2016 9:20 PM	CC-OP-Dental Clinic		Dental - New Consult	Complete	60 Min				
Resource (Provider, Room)	Revoir, Josanne A								
Patient Prep Instructions:	Please arrive 15 minutes prior to your scheduled appointment time.								
8/13/2016 9:40 PM	Imaging Science-Cat Scan-CC		Imaging - CT - Abdomen/Pelvis	Complete	20 Min				
Resource (Provider, Room)	CTA								
Patient Prep Instructions:	DO NOT eat or drink anything except water for 4 hours before your scan.								
	You may take any prescribed medications before your scan.								
	If lab work is required plan to arrive at least 1 hour prior to your scheduled appointment.								
10/11/2016 1:30 PM	CC-OP-5		ENT Head/Neck Clinic - Consult Follow-Up OP5	Scheduled	30 Min				
Resource (Provider, Room)	Bianchi, David								
10/11/2016 2:00 PM	CC-OP-5	2015-CH-0022	ENT Head/Neck Clinic - Consult New OP5	Scheduled	30 Min				
Resource (Provider, Room)	Wargo, Susannah S								
10/11/2016 2:30 PM	CC-OP-5	1991-CC-0117	ENT Head/Neck Clinic - Nurse Visit OP5	Scheduled	30 Min				
Resource (Provider, Room)	Navarro, Maria J								
10/12/2016 2:00 PM	CC-OP-5	1991-CC-0117	ENT Head/Neck Clinic - Consult New OP5	Scheduled	30 Min				
Resource (Provider, Room)	Hauck, Kenneth W								



# QUESTIONS?